



EMERALD LAKERS • GAME DAY

# PARENT AND SPECTATOR STANDARDS

How we behave at games, and who to talk to  
when something goes wrong.

# SAFE, RESPECTFUL PLAY AND SPECTATING

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We want a safe, respectful and positive basketball environment – for players, coaches, officials, volunteers and families.

These standards explain what we expect of Lakers families, and how to raise a concern.

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Everyone at a Basketball Victoria venue is bound by the **Basketball Victoria Codes of Conduct**. You accepted these conditions when you registered your child with Knox Basketball.

NO EXCEPTIONS

# SIX ABSOLUTE STANDARDS

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# ALL SIX, AT A GLANCE

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01

**TREAT EVERYONE WITH  
RESPECT**

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03

**STAY IN SPECTATOR  
AREAS**

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05

**RESPECT EVERY PERSON**

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02

**LEAVE PLAYERS TO TEAM  
OFFICIALS**

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04

**KEEP BASKETBALL SAFE  
AND NON-VIOLENT**

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06

**BRING CONCERNS BACK  
TO EMERALD LAKERS**

# 01

## TREAT EVERYONE WITH RESPECT

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No abuse, threats or intimidation towards referees, coaches, Team Managers, players, volunteers or spectators.



# 02

## LEAVE PLAYERS TO TEAM OFFICIALS

Never approach, confront, criticise or discipline a player – from either team.

Anything involving a player goes to the Emerald Lakers Team Manager or Coach, never directly to the Referee or the opposite team.

# 03

## STAY IN SPECTATOR AREAS

Stay on the spectator side of the court.

Keep clear of the scorebench, officials' areas and both team benches, unless you're doing an authorised job.

Never step on the court for any reason; this carries serious penalties.

*\*If you have an injured player, you will be called to the court/courtside if required.  
You must wait for permission to step on the court in nearly every case.*

04

# KEEP BASKETBALL SAFE AND NON-VIOLENT

No physical aggression, threatening gestures, attempted violence, or encouraging anyone to retaliate. EVER.

# 05

## RESPECT EVERY PERSON

No racist, sexist, homophobic, ableist, discriminatory or vilifying language or conduct.

**NOT ONCE. NOT AS A JOKE.**

06

# BRING CONCERNS BACK TO EMERALD LAKERS

Don't confront or contact another team,  
family or club.

Bring it to us. We'll handle it through the  
proper pathway.

DURING THE GAME

# DON'T TAKE IT UP COURTSIDE

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Never approach referees, players, coaches, Team Managers, scorebench officials, opposition representatives or other families to argue a decision or deal with an incident.

Even the external/outside areas are subject to this. It's never appropriate to challenge anyone over a game, anywhere, anytime.

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## REFEREES

Concerns about a referee come to Emerald Lakers. Under the Knox Basketball rules, only club officials can lodge that report.

## DURING THE GAME

# IF IT'S A SAFETY ISSUE OR SERIOUS INCIDENT

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- 01 Tell your Team Manager or Coach.
  - 02 If needed, your Team manager or Coach will tell the referee supervisor or a Knox Basketball venue official.
  - 03 Follow any direction from a supervisor, venue official or game official.
  - 04 If necessary, ELBC Committee will complete a Knox Basketball Incident Report at the venue when appropriate.
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- 05 Tell Emerald Lakers as soon as you can, so we can support and escalate it.

AFTER THE GAME

# THE PATHWAY

Coaching, playing time, team matters, communication or ongoing behaviour: raise it after the game, once everyone has settled.

**TEAM MANAGER OR COACH**



**LAKERS COORDINATORS**



**SECRETARY, PRESIDENT AND/OR VICE PRESIDENT**



**KNOX BASKETBALL**

Formal escalation only – the ELBC Committee does this, not families.

CLUB TO CLUB

# WE TALK TO OTHER CLUBS. YOU TALK TO US.

Never contact another club directly about an incident involving them. We manage all club-to-club and association-level communication.

SERIOUS MATTERS

[secretary@emeraldakers.com.au](mailto:secretary@emeraldakers.com.au)

[president@emeraldakers.com.au](mailto:president@emeraldakers.com.au)

## BREACHES AND CONSEQUENCES

# WHAT HAPPENS IF THESE ARE BROKEN

A direction to stop the behaviour



The Team Manager, Coach, Committee or a Knox official is told



Removal or disqualification from the venue



Exclusion from all Knox venues for the rest of that day

A formal incident report



Investigation by Knox Basketball



Referral to a tribunal



Further penalties under club, Knox or BV process:

- Suspension from a game/games
- Suspension from all BV venues (note - this means if you are a player/coach/TM as well, you will be unable to participate in your own games!)
- Lifetime bans from BV Venues.

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Refusing an official's direction (or continuing after being told to stop) is treated as a serious matter.

CHILD SAFETY

# REPORT IT IMMEDIATELY

Any behaviour towards a child that is aggressive, intimidating, humiliating, discriminatory, threatening or unsafe must be reported straight away.

These matters are handled under the Basketball Victoria safeguarding and member protection policies. Police, Child Protection or another authority may be contacted.

RESPONSIBILITY

# THIS ONE IS ON ALL OF US

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You're responsible for your own conduct, and  
for the kids you bring with you.

Disagreement, frustration or  
disappointment doesn't excuse abusive,  
aggressive or intimidating behaviour.

# OUR PLAYERS ARE WATCHING

Every adult representing Emerald Lakers models the behaviour we ask of our kids.



SOURCE DOCUMENTS

# WHERE THIS COMES FROM

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## **BASKETBALL VICTORIA — CODES OF CONDUCT**

Parents' Code of Conduct, pages 9–12 · Spectators' Code of Conduct, pages 14–16

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## **KNOX BASKETBALL — JUNIOR DOMESTIC COMPETITION RULES, MAY 2024**

Rule 20.5: Spectators and Parents Codes of Conduct · Rules 27–30: tribunal attendance, incident reports, appeals and reporting

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## **BASKETBALL VICTORIA — CHILD SAFEGUARDING CODE OF CONDUCT, AUGUST 2023**

QUESTIONS · [PRESIDENT@EMERALDLAKERS.COM.AU](mailto:PRESIDENT@EMERALDLAKERS.COM.AU)