



Emerald Lakers finance information

Refund Policy - 2026/2027

Emerald Lakers will not offer refunds once the season has started for players who change their minds.

Exceptions may be made for the following exceptional circumstances and at the discretion of the Emerald Lakers Committee. Cases will be assessed on a case by case basis. All requests must be made to the Treasurer in writing at

treasurer@emerald Lakers.com.au

All registrations incur a non refundable \$20 administration fee.

- A refund minus the \$20 administration fee can be requested prior to team release.
- A partial refund during the first 6 games of 50% of the total fees paid (inclusive of the \$20 administration fee) can be requested.
- A refund for medical reasons will require a medical certificate and can be requested prior to round 10 and will be considered on a case by case basis.
- No refunds will be considered after round 10.

Late registrations

Discounts can be requested for late registrations after round 6. Fees will be considered on a pro-rata basis.

Payment plans

We know that registrations can add up. If you are unable to pay for your pre-season registration on time, you can contact president@emerald Lakers.com.au to organise a direct debit arrangement to spread the payments over a longer period. You will be given a voucher to register through Play HQ after you set up your payment plan.

Family discount

A 20% family discount will be automatically applied for siblings upon registration.

Coach discount

Coaches are eligible for a 20% refund on registration fees.

Complete your registration and pay the full fee as usual. Once coaching appointments and team allocations are confirmed, contact the club to request your refund.

Explainer: What your fees are used for

We are a not for profit organisation and we aim to give you as much information as we can about how your registration fee will be used.

- Weekly team sheet to pay to play the game includes paying for referees and venue running costs
- Training venue costs includes leasing arrangement with Emerald Primary School
- Training and coaching equipment
- Presentation day event - medals, food and entertainment
- End of year casual event
- General administration costs for running the club

Future decisions about any surplus funds will be discussed at committee meetings.

A treasurer's report is drafted for review at each committee meeting.